



# ALERT



## INDIVIDUALS NEEDING SERVICE DUE TO PROVIDER DISRUPTION



### FREE ASSISTANCE HELPLINES

#### BMC Addiction Warmline

The Warmline assists in providing rapid access to medications to treat opioid and alcohol use disorders including buprenorphine (Suboxone), Sublocade, injectable naltrexone (Vivitrol), and other medications for alcohol use disorder and linkage to treatment on demand (including methadone) and referral to long term treatment.

**Phone number: 617-414-4175.**



#### MA Substance Use Helpline

The Helpline provides the public with resource information about harm reduction, treatment, and recovery services for Substance Use Disorder available in Massachusetts and a warm hand off to these programs when needed.

**Phone number: 800-327-5050. Website: [helplinema.org](http://helplinema.org).**



#### SafeSpot

SafeSpot provides virtual spotting services to people who use drugs to prevent overdose. An individual using drugs alone calls the line, uses the substance, and stays in verbal communication with the operator until both the caller and the operator have decided that they are safe to disconnect. If there is an emergency, the operator will call the designated responder given by the caller or emergency response services.

**Phone number: 800-972-0590. Website: [safe-spot.me](http://safe-spot.me).**

